

# Genesee Dance Theatre Genesee Pilates & Yoga

COVID-19 Safety Protocols for Students

*Updated Aug 1, 2020*

## **Student Drop-Off:**

When dropping off, please keep the number of people entering the studio as limited as possible (i.e. one adult per student). Older students are encouraged to enter the studio by themselves. For young children who require assistance, please maintain social distancing in the lobby as best you can and wear masks at all times. Once your child is comfortable and prepared to dance, we ask you to exit the studio.

Students should arrive dressed with cover ups over their dance clothes. New storage bins are provided in the lobby for easy organization of personal items to prevent mix ups and scattered items.

## **Student Pick-Up:**

During group classes and programs, parents are not permitted to wait in the lobby area. Whenever possible we encourage you to meet your child on the sidewalk or curb. Sarah will supervise students as they make their way to meet you to ensure safety.

**Parent observation:** We are working on a plan to video classes and live stream them on a secure platform for parents to view! Stay tuned!

**Mask requirement:** Per NYS executive order, anyone entering the building MUST be wearing a face covering that covers nose and mouth. For private lessons, students may remove their mask once they enter the dance floor. Parents and non-dancers must keep masks on the duration of the time they are in the building. Staff will remain masked the entirety of the lesson. ***For group classes, all dancers over age 3 must keep masks on throughout the duration of the time they are in the studio.*** Mask "breaks" outdoors will be given as an option during longer programs.

**Social distancing:** We are enforcing a no touch teaching methodology during the pandemic. Students must remain 6 feet from others at all times. Taped off squares on the floor and barres will help students maintain social distancing.

**Sanitizer:** Free hand sanitizer is available for use at the entrance of both studios. Students must use hand sanitizer before taking a spot at the barre or touching any shared surfaces.

**Water:** We've removed our water station from the lobby and encourage students to bring their own water bottle to their lessons. Water bottles can be refilled in the sink in the studio.

**Sickness policies:** We are trusting students and parents to check dancers' temperatures prior to coming to class. Temperatures above 99.8 must remain home. If you are experiencing any symptoms related to COVID-19 including fever, dry cough or shortness of breath, you must remain home and cancel your lesson. If you have recently traveled to "hot spot" states on New York's travel advisory list, we ask you cancel your lesson or meet with us on Zoom instead!

Students are also prohibited from entering the studio if any of the following apply:

- A household member has tested positive for COVID-19 within 14 days
- The student has had contact with an individual who has tested positive for COVID-19 in the last 14 days.
- Anyone in the students household has had contact with an individual who has tested positive for COVID-19 within the past 14 days .

In these situations, a Zoom option or credited lesson fee will be offered.

**Payment and cancellation policies for private lessons:** Due to the limited number of available private lesson spots, high demand during the pandemic and necessity of offering gaps between private lessons so that we can sanitize the studio, we need to strictly enforce our studio cancellation and scheduling policies. This helps ensure the survival of our business as we navigate the pandemic.

- Private lessons may be booked by email, phone, FB messenger or on the Calendly app. We recommend booking at least 48 hours in advance.
- Cancellations made with 24 hours notice or less are subject to a cancellation fee equal to 50% of the lesson cost.
- Cancellations made within 1 hour of the start of the lesson or "no-shows" will be charged the full lesson fee.
- Lesson fees cover the lesson length as indicated on the schedule. If you arrive late, we will not be able to extend your scheduled time past what you have booked, so please plan accordingly.
- Payment is due at the time of the lesson by check, credit card or cash (with exact change only). All private lesson payments are nonrefundable.

**Group class payment and cancellation policies:**

- Payment is due at the time of the first class of the session. We accept credit card, check or cash by exact change only. Fees are non refundable once paid.
- In the event that your student needs to withdraw from the class due to COVID concerns, a Zoom option will be offered to continue participation remotely. If the student cannot use the Zoom option, credit will be applied to the students

account for future classes or merchandise. Please understand that we can not issue monetary refunds in these cases.

- For withdrawals unrelated to COVID or another illness/injury, we cannot offer any studio credit. This is due to the limited class sizes we are already restricted to and our desire to stay open and able to serve our community!
- No refunds or credits will be offered for missed classes for other reasons at this time. The week following the Fall session (before Thanksgiving) a week of make up classes will be offered for students who missed scheduled classes due to illness or other reasons, if there is enough interest. Thank you for your understanding.

### **Enforcement of protocols**

We understand that different families may have different standards for social distancing, mask wearing and other concerns related to the pandemic. When you enroll in one of our programs, you agree to comply by the stated policies listed above and in our registration packet while on our premises or at any event sponsored by Genesee Dance Theatre, Inc.. Mistakes and missteps happen, especially with small children involved, but in the event of repeated failure to comply or refusal to comply, you will be dismissed from the program with no refunds or credits offered. Small businesses can face steep fines and even shut downs should policies not be enforced, so thank you in advance for understanding and complying! We are all doing our best!

### **What will happen if a student or students' family member tests positive for COVID-19 after having been in the studio?**

In this worst case scenario, we will work with the family and the health department to determine the best course of action. At this time, if a student tests positive, we plan to close the studio for 14 days and switch to Zoom classes during this time to ensure maximum safety. We do not anticipate this occurring but we are prepared if it does!